

MICHAEL ANDERSON

Family Case Manager

- San Francisco, CA
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Experienced and compassionate Case Management Specialist with a focus on integrating health and social services for families in need. Over 9 years of experience in case management within nonprofit organizations, dedicated to improving access to essential resources. Expertise in fostering collaborative relationships with clients, community partners, and service providers to ensure comprehensive support.

WORK EXPERIENCE

Family Case Manager | Community Outreach Services

Jan 2022 – Present

- Managed cases for families facing socioeconomic challenges, providing tailored support.
- Conducted needs assessments and developed individualized service plans.
- Collaborated with local agencies to secure essential resources for families.
- Facilitated workshops on financial literacy and resource access.
- Maintained comprehensive case records and documentation.
- Advocated for policy changes to improve service access for underserved populations.

Case Manager | Family Resource Center

Jul 2019 – Dec 2021

- Provided case management services to low-income families.
- Conducted home visits to assess family dynamics and needs.
- Developed community partnerships to enhance service delivery.
- Organized family engagement activities to promote resource awareness.
- Maintained accurate case documentation in accordance with agency standards.
- Participated in community advocacy efforts to address systemic issues.

SKILLS

family support

case management

community outreach

resource navigation

advocacy

education

EDUCATION

Master of Social Work

University of Washington

2013

ACHIEVEMENTS

- Increased family engagement in services by 50% through innovative outreach strategies.
- Recognized for excellence in community service by the Local Nonprofit Association.
- Successfully launched a resource fair that connected over 300 families with services.

LANGUAGES

English

Spanish

French