



MICHAEL ANDERSON

Substance Use Case Manager

Proactive and detail-oriented Case Management Specialist with a strong focus on substance use disorder treatment and recovery support. Over 7 years of experience in providing case management services to individuals struggling with addiction. Expertise in developing recovery-oriented care plans and facilitating access to treatment resources. Skilled in crisis intervention and motivational interviewing, fostering a supportive environment for clients.

CONTACT

- (555) 234-5678
- michael.anderson@email.com
- San Francisco, CA

EDUCATION

Bachelor of Social Work

University of Florida
2015

SKILLS

- substance use treatment
- recovery support
- crisis intervention
- case management
- motivational interviewing
- community outreach

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Substance Use Case Manager

2020-2023

Recovery Pathways

- Managed a caseload of clients in recovery from substance use disorders.
- Developed and implemented individualized recovery plans based on client goals.
- Facilitated access to treatment services and community resources.
- Conducted regular progress assessments and adjusted care plans accordingly.
- Provided motivational interviewing to encourage client engagement.
- Collaborated with multidisciplinary teams to ensure comprehensive care.

Case Manager

2019-2020

Addiction Recovery Services

- Conducted comprehensive assessments for individuals seeking treatment.
- Coordinated care with healthcare providers and support groups.
- Maintained accurate and confidential client records.
- Provided crisis intervention and support during critical moments.
- Organized educational workshops on addiction and recovery.
- Advocated for clients' needs within the treatment system.

ACHIEVEMENTS

- Successfully increased client retention rates by 40% through enhanced engagement strategies.
- Awarded the Excellence in Service Award for outstanding contributions in 2020.
- Developed a community education program that reached over 500 individuals.