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## SKILLS

- pediatric care
- case management
- family advocacy
- care coordination
- interdisciplinary collaboration
- health education

## EDUCATION

**BACHELOR OF SCIENCE IN NURSING,  
UNIVERSITY OF NORTH CAROLINA, 2017**

## LANGUAGE

- English
- Spanish
- German

## ACHIEVEMENTS

- Increased family satisfaction scores by 35% through targeted support initiatives.
- Recognized for excellence in service delivery by the Pediatric Association.
- Successfully implemented a care transition program that reduced hospital readmissions by 20%.

# Michael Anderson

## PEDIATRIC CASE MANAGER

Innovative and compassionate Case Management Specialist with over 5 years of experience in pediatric care management. Demonstrated ability to provide comprehensive support to children with complex medical needs and their families. Expertise in developing collaborative care plans that integrate medical, educational, and social services. Strong advocate for children's health and well-being, fostering partnerships with families and healthcare providers to ensure continuity of care.

## EXPERIENCE

### PEDIATRIC CASE MANAGER

Children's Health Network

2016 - Present

- Managed cases for children with chronic health conditions, coordinating care across multiple disciplines.
- Conducted family assessments to identify needs and resources.
- Developed and monitored individualized care plans tailored to each child's needs.
- Facilitated communication between families, schools, and healthcare providers.
- Provided education and support to families navigating healthcare systems.
- Participated in interdisciplinary team meetings to discuss case progress.

### CARE COORDINATOR

Pediatric Support Services

2014 - 2016

- Assisted families in accessing medical and social services for children.
- Conducted outreach to families to promote available resources.
- Maintained accurate case documentation and follow-up.
- Organized workshops for parents on managing children's health needs.
- Collaborated with schools to develop individualized education plans.
- Provided support during transitions between care settings.