



# Michael ANDERSON

## GERIATRIC CASE MANAGER

Dynamic and empathetic Case Management Specialist with a focus on geriatric care and support. Over 6 years of experience in managing cases for elderly clients, ensuring they receive the necessary resources and assistance to enhance their quality of life. Expertise in navigating the complexities of healthcare systems and advocating for seniors' needs.

### CONTACT

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- 📍 San Francisco, CA

### SKILLS

- geriatric care
- client advocacy
- resource coordination
- emotional support
- care planning
- community engagement

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**BACHELOR OF SOCIAL WORK,  
UNIVERSITY OF MICHIGAN, 2016**

### ACHIEVEMENTS

- Improved client satisfaction ratings by 30% through enhanced service delivery.
- Received the Community Service Award for outstanding dedication to seniors.
- Successfully launched a wellness program that increased participation by 40%.

### WORK EXPERIENCE

#### GERIATRIC CASE MANAGER

Senior Care Solutions

2020 - 2025

- Provided case management for a diverse group of elderly clients.
- Conducted thorough assessments to determine needs and preferences.
- Coordinated services with healthcare providers and community resources.
- Developed individualized care plans focused on enhancing quality of life.
- Facilitated family meetings to discuss care options and progress.
- Advocated for clients' rights and access to services.

#### SOCIAL SERVICES COORDINATOR

Elderly Assistance Network

2015 - 2020

- Assisted seniors in navigating health and social service systems.
- Conducted home visits to assess living situations and needs.
- Developed resource guides for families caring for elderly relatives.
- Organized community events to promote senior health and wellness.
- Maintained detailed case records and documentation.
- Trained volunteers to assist with outreach initiatives.