



MICHAEL ANDERSON

SENIOR CASE MANAGER

CONTACT

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- San Francisco, CA

SKILLS

- behavioral health
- therapeutic interventions
- client empowerment
- treatment planning
- crisis management
- team leadership

LANGUAGES

- English
- Spanish
- French

EDUCATION

**BACHELOR OF ARTS IN PSYCHOLOGY,
UNIVERSITY OF CALIFORNIA, 2013**

ACHIEVEMENTS

- Implemented a new client tracking system that improved efficiency by 40%.
- Awarded Case Manager of the Year for outstanding contributions in 2020.
- Reduced client dropout rates by 20% through enhanced engagement strategies.

PROFILE

Accomplished and detail-oriented Case Management Specialist with a robust background in behavioral health services and rehabilitation. Expertise encompasses comprehensive case management, therapeutic interventions, and client empowerment strategies. Demonstrated proficiency in navigating complex healthcare systems and advocating for vulnerable populations. Exceptional interpersonal skills facilitate strong rapport with clients and families, fostering a supportive environment conducive to recovery and wellness.

EXPERIENCE

SENIOR CASE MANAGER

Wellness Recovery Center

2016 - Present

- Oversaw case management for a caseload of 150 clients with mental health challenges.
- Implemented evidence-based practices to enhance client engagement and retention.
- Developed and facilitated therapeutic support groups and workshops.
- Collaborated with healthcare providers to ensure comprehensive care.
- Monitored client progress and adjusted treatment plans as necessary.
- Trained and supervised a team of 5 case managers and interns.

CASE MANAGER

Horizon Behavioral Health

2014 - 2016

- Conducted initial assessments and developed individualized treatment plans.
- Provided ongoing support and crisis intervention for clients in distress.
- Coordinated services with external agencies to optimize client care.
- Maintained detailed case notes and documentation for compliance.
- Facilitated family meetings to enhance support systems.
- Participated in community outreach initiatives to raise awareness of mental health issues.