



Michael ANDERSON

CHILD WELFARE CASE MANAGER

Dynamic and compassionate Case Management Officer with a strong background in child welfare and family support services. Expertise in crisis intervention and developing individualized plans that address the unique needs of at-risk children and families. Highly proficient in building rapport with clients and fostering a supportive environment that encourages open communication.

CONTACT

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- 📍 San Francisco, CA

SKILLS

- crisis intervention
- family support
- case management
- community outreach
- advocacy
- trauma-informed care

LANGUAGES

- English
- Spanish
- French

EDUCATION

**BACHELOR OF SOCIAL WORK,
UNIVERSITY OF SOUTHERN
CALIFORNIA, 2018**

ACHIEVEMENTS

- Successfully implemented a family engagement strategy that improved service utilization by 40%.
- Awarded 'Employee of the Month' for outstanding service delivery and commitment to clients.
- Recognized for developing a resource guide for families navigating the child welfare system.

WORK EXPERIENCE

CHILD WELFARE CASE MANAGER

Hope for Children

2020 - 2025

- Managed cases for children in foster care, ensuring their safety and emotional well-being.
- Conducted thorough assessments to identify children's needs and develop intervention plans.
- Collaborated with educators and healthcare providers to ensure comprehensive support.
- Facilitated family therapy sessions to strengthen family bonds and improve communication.
- Maintained accurate records and documentation to track case progress and outcomes.
- Engaged in community outreach to connect families with essential resources.

FAMILY SUPPORT WORKER

New Beginnings

2015 - 2020

- Provided direct support to families in crisis, assisting with immediate needs and long-term planning.
- Conducted home visits to assess family dynamics and provide tailored interventions.
- Organized workshops to educate families on child development and parenting skills.
- Collaborated with local agencies to facilitate access to mental health services.
- Documented case notes and progress reports to ensure compliance with agency standards.
- Advocated for children's rights and needs in family court settings.