



MICHAEL ANDERSON

CASE MANAGEMENT OFFICER

PROFILE

Dedicated and results-oriented Case Management Officer with extensive experience in child welfare and family support. Demonstrates a strong commitment to advocating for the rights and needs of children and families facing adversity. Skilled in conducting thorough assessments and developing individualized case plans that promote stability and growth. Proficient in collaborating with community organizations, educational institutions, and healthcare providers to facilitate comprehensive support systems.

EXPERIENCE

CASE MANAGEMENT OFFICER

Community Care Network

2016 - Present

- Oversaw case management for children in foster care, ensuring their needs were addressed in a timely manner.
- Developed strategies to engage families in the case planning process, resulting in improved family participation.
- Collaborated with mental health professionals to provide integrated support for children with behavioral issues.
- Monitored and evaluated progress on individual case goals, adjusting plans as necessary.
- Conducted workshops for families on navigating the child welfare system effectively.
- Utilized case management software to maintain accurate records and facilitate communication among stakeholders.

CHILD WELFARE SPECIALIST

Safe Haven Services

2014 - 2016

- Managed cases involving child abuse and neglect, ensuring the safety and well-being of children.
- Participated in multidisciplinary team meetings to discuss complex cases and share insights.
- Developed and maintained relationships with community resources to enhance support for families.
- Provided training and mentorship to interns and new staff on effective case management techniques.
- Conducted assessments to identify risk factors and needs of children and families.
- Facilitated family meetings to discuss case progress and future planning.

CONTACT

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- 📍 San Francisco, CA

SKILLS

- advocacy
- family engagement
- crisis intervention
- case planning
- community collaboration
- record keeping

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF ARTS IN PSYCHOLOGY,
UNIVERSITY OF FLORIDA, 2016

ACHIEVEMENTS

- Implemented a family engagement initiative that increased participation in case planning by 30%.
- Recognized for excellence in case management by the local child welfare agency.
- Successfully facilitated a community resource fair that connected over 200 families with essential services.