



Michael ANDERSON

CARGO OPERATIONS MANAGER

Innovative and analytical Cargo Operations Manager with a robust background in managing end-to-end logistics processes. Over 8 years of experience in the cargo industry, with a strong emphasis on technology integration and operational efficiency. Proven ability to leverage data-driven insights to optimize supply chain performance and enhance customer satisfaction. Strong leadership skills with a focus on mentoring and developing talent within organizations.

CONTACT

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SKILLS

- Logistics Technology
- Data-Driven Decision Making
- Client Relationship Management
- Team Development
- Performance Analysis
- Strategic Planning

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN SUPPLY CHAIN MANAGEMENT, UNIVERSITY OF TEXAS, 2014

ACHIEVEMENTS

- Increased operational efficiency by 20% through the implementation of new logistics technologies.
- Received 'Excellence in Innovation' award for outstanding contributions to logistics processes.
- Improved customer satisfaction scores by 15% through enhanced service delivery.

WORK EXPERIENCE

CARGO OPERATIONS MANAGER

Velocity Supply Chain Solutions

2020 - 2025

- Led cargo operations for a diverse range of clients, ensuring timely delivery of goods.
- Implemented advanced logistics software to enhance tracking and reporting capabilities.
- Collaborated with IT teams to develop custom solutions for operational challenges.
- Trained staff on new technologies to improve workflow efficiency.
- Conducted performance reviews to identify training needs and areas for improvement.
- Managed relationships with key clients to ensure satisfaction and retention.

LOGISTICS ANALYST

Smart Logistics Group

2015 - 2020

- Analyzed logistics data to identify trends and opportunities for efficiency improvements.
- Developed dashboards to visualize key performance metrics for stakeholders.
- Collaborated with vendors to negotiate favorable shipping rates.
- Assisted in the development of logistics strategies to align with business goals.
- Conducted market research to inform decision-making regarding logistics operations.
- Presented findings and recommendations to senior management.