



MICHAEL ANDERSON

CARGO OPERATIONS MANAGER

PROFILE

Accomplished Cargo Operations Manager with an extensive background in managing complex logistics operations across multiple regions. Expertise in developing and implementing innovative strategies that enhance operational efficiency and reduce costs. Proven ability to lead large teams and manage high-stakes projects in fast-paced environments. Strong analytical skills combined with a deep understanding of international shipping laws and regulations.

EXPERIENCE

CARGO OPERATIONS MANAGER

Intercontinental Cargo Services

2016 - Present

- Directed cargo operations for a fleet of 50+ vehicles across North America.
- Implemented a new cargo tracking system that improved visibility and accountability.
- Established partnerships with key suppliers to enhance service levels.
- Led cross-training initiatives to improve workforce flexibility and efficiency.
- Monitored industry trends to identify opportunities for process improvement.
- Managed budget and resource allocation to optimize operational performance.

SENIOR LOGISTICS ANALYST

TransGlobal Logistics

2014 - 2016

- Conducted in-depth analysis of logistics operations to identify inefficiencies.
- Developed KPIs to measure performance and drive continuous improvement.
- Collaborated with IT teams to implement new logistics software solutions.
- Provided training and support to staff on new systems and processes.
- Optimized transportation routes to reduce costs and improve delivery times.
- Presented findings and recommendations to senior management to influence strategic decisions.

CONTACT

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SKILLS

- Operational Strategy
- Cargo Tracking Systems
- Team Development
- Budget Management
- Performance Improvement
- Stakeholder Engagement

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF BUSINESS
ADMINISTRATION, LOGISTICS
MANAGEMENT, HARVARD BUSINESS
SCHOOL, 2015

ACHIEVEMENTS

- Achieved a 25% reduction in operational costs through process re-engineering.
- Recognized as 'Top Performer' in 2021 for exceeding operational targets.
- Successfully managed the logistics for a major international event, ensuring flawless execution.