



# MICHAEL ANDERSON

## Cargo Operations Manager

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### SUMMARY

Dynamic and results-driven Cargo Operations Manager with over 10 years of experience in the logistics and supply chain industry. Demonstrated expertise in enhancing operational efficiency, optimizing cargo flow, and ensuring compliance with international shipping regulations. Proven track record of leading cross-functional teams to achieve strategic objectives while maintaining high standards of safety and quality.

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### WORK EXPERIENCE

#### Cargo Operations Manager Global Freight Solutions

Jan 2023 - Present

- Oversaw daily cargo operations, ensuring timely and efficient handling of shipments.
- Implemented cost-saving measures that reduced operational expenses by 15%.
- Developed training programs for staff to enhance skills in cargo handling and safety protocols.
- Coordinated with customs officials to ensure compliance with regulations.
- Utilized logistics management software to track shipments and optimize routes.
- Conducted regular audits to identify areas for operational improvement.

#### Logistics Coordinator Express Shipping Inc.

Jan 2020 - Dec 2022

- Managed logistics operations for a diverse portfolio of clients in various industries.
  - Streamlined communication between suppliers and customers to enhance service delivery.
  - Negotiated contracts with carriers to secure favorable shipping rates.
  - Analyzed shipment data to identify trends and optimize inventory levels.
  - Developed contingency plans to manage disruptions in the supply chain.
  - Collaborated with sales teams to align logistics strategies with business objectives.
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### EDUCATION

#### Bachelor of Science in Logistics and Supply Chain Management, University of California, 2012

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** Logistics Management, Data Analysis, Supply Chain Optimization, Vendor Negotiation, Team Leadership, Regulatory Compliance
- **Awards/Activities:** Reduced shipment delays by 20% through process optimization.
- **Awards/Activities:** Received 'Employee of the Year' award for outstanding performance in 2020.
- **Awards/Activities:** Increased client satisfaction ratings by 30% through improved service delivery.
- **Languages:** English, Spanish, French