

MICHAEL ANDERSON

Cargo Operations Manager

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Dynamic and results-driven Cargo Operations Executive with over a decade of comprehensive experience in optimizing supply chain processes and enhancing operational efficiencies within the logistics sector. Demonstrated expertise in managing complex cargo operations, ensuring compliance with international regulations, and implementing innovative solutions that significantly reduce costs and improve service delivery. Adept at leveraging advanced data analytics to inform strategic decision-making and drive continuous improvement initiatives.

WORK EXPERIENCE

Cargo Operations Manager | Global Freight Solutions

Jan 2022 – Present

- Oversaw daily cargo operations, ensuring adherence to safety standards and regulatory compliance.
- Streamlined logistics processes, reducing operational costs by 15% through effective resource management.
- Implemented advanced tracking systems to enhance visibility and accountability across supply chain activities.
- Coordinated with international partners to optimize shipping routes, resulting in a 20% improvement in delivery times.
- Trained and mentored a team of 25 logistics professionals, fostering a culture of continuous improvement.
- Developed and maintained strong relationships with key stakeholders, enhancing customer satisfaction and loyalty.

Logistics Coordinator | National Shipping Corp

Jul 2019 – Dec 2021

- Managed end-to-end logistics for various cargo types, ensuring timely and efficient movement.
- Executed cost analysis and vendor negotiations, achieving a 10% reduction in shipping costs.
- Monitored inventory levels and facilitated accurate forecasting to prevent stockouts.
- Collaborated with customs officials to expedite clearance processes, minimizing delays.
- Conducted training sessions on best practices in cargo handling and safety protocols.
- Utilized logistics management software to track shipments and generate performance reports.

SKILLS

Cargo management

Supply chain optimization

Regulatory compliance

Data analysis

Team leadership

Contract negotiation

EDUCATION

Bachelor of Science in Logistics and Supply Chain Management

2014

University of Transportation

ACHIEVEMENTS

- Awarded 'Employee of the Year' for exceptional performance in logistics management in 2021.
- Successfully led a project that enhanced cargo handling efficiency by 30% in under six months.
- Recognized for developing a comprehensive training program that improved staff retention rates by 25%.

LANGUAGES

English

Spanish

French