



MICHAEL ANDERSON

CARGO OPERATIONS DIRECTOR

PROFILE

Accomplished Cargo Operations Executive with extensive experience in airfreight logistics and supply chain optimization. Expertise in managing complex cargo operations, implementing strategic initiatives that drive efficiency and cost savings. Proven ability to lead high-performing teams and foster strong relationships with clients and stakeholders. Recognized for exceptional problem-solving skills and the ability to navigate challenging logistical scenarios.

EXPERIENCE

CARGO OPERATIONS DIRECTOR

Aero Logistics Group

2016 - Present

- Directed cargo operations across multiple airfreight hubs, ensuring compliance with safety regulations.
- Streamlined cargo processing procedures, reducing turnaround times by 25%.
- Oversaw a budget of \$5 million, optimizing resource allocation to enhance operational effectiveness.
- Implemented a new cargo tracking system that improved shipment visibility.
- Collaborated with IT teams to develop software solutions for operational challenges.
- Trained and developed a team of 40 professionals in cargo management best practices.

CARGO OPERATIONS COORDINATOR

Sky Freight Services

2014 - 2016

- Coordinated air cargo operations, ensuring timely delivery of shipments.
- Managed documentation for international shipments, ensuring compliance with customs regulations.
- Assisted in the development of operational KPIs to measure performance.
- Conducted training on cargo handling procedures for new employees.
- Collaborated with cross-functional teams to resolve operational issues.
- Monitored cargo trends and provided insights for strategic planning.

CONTACT

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SKILLS

- Airfreight logistics
- Safety compliance
- Budget management
- Team development
- Operational strategy
- Performance analysis

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF BUSINESS ADMINISTRATION
IN SUPPLY CHAIN MANAGEMENT, TOP
UNIVERSITY OF LOGISTICS

ACHIEVEMENTS

- Achieved a 15% increase in customer satisfaction ratings through improved service delivery.
- Recognized for implementing cost-saving measures that saved the company \$1 million annually.
- Successfully led a project that reduced cargo handling errors by 40%.