

MICHAEL ANDERSON

Integrated Care Case Manager

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Compassionate Care Services Case Manager with a focus on integrating behavioral health and primary care services. Expertise in developing comprehensive care plans that address both physical and mental health needs, ensuring a holistic approach to client care. Proven ability to work collaboratively with healthcare teams to enhance service delivery and improve patient outcomes.

WORK EXPERIENCE

Integrated Care Case Manager | Wellness Health Center

Jan 2022 – Present

- Developed integrated care plans addressing both physical and behavioral health.
- Collaborated with primary care physicians and mental health professionals.
- Monitored client health outcomes and adjusted care plans as needed.
- Facilitated workshops on health management for clients.
- Advocated for access to services for underserved populations.
- Utilized electronic health records for documentation and progress tracking.

Case Manager | Community Health Center

Jul 2019 – Dec 2021

- Assessed client needs and developed holistic care strategies.
- Coordinated services between healthcare providers and community resources.
- Advocated for clients in navigating healthcare systems.
- Maintained detailed case records for compliance and quality assurance.
- Organized community health fairs to promote wellness.
- Trained staff on integrated care approaches.

SKILLS

integrated care behavioral health patient advocacy health management community outreach
case management software

EDUCATION

Master of Public Health

2016

University of North Carolina

ACHIEVEMENTS

- Improved patient engagement in integrated care programs by 30%.
- Recognized for outstanding service delivery in integrated care initiatives.
- Developed a training curriculum for staff on integrated health practices.

LANGUAGES

English Spanish French