



CONTACT

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- 📍 San Francisco, CA

SKILLS

- mental health
- crisis intervention
- treatment planning
- client advocacy
- group therapy
- community resources

LANGUAGES

- English
- Spanish
- French

EDUCATION

**MASTER OF ARTS IN COUNSELING
PSYCHOLOGY, UNIVERSITY OF DENVER,
2015**

ACHIEVEMENTS

- Increased client engagement in treatment programs by 35%.
- Awarded Employee of the Year for outstanding service delivery.
- Implemented a peer support program that improved client outcomes.

MICHAEL ANDERSON

MENTAL HEALTH CASE MANAGER

PROFILE

Accomplished Care Services Case Manager with a robust background in mental health services and crisis intervention. Recognized for a compassionate approach that prioritizes client empowerment and recovery-oriented practices. Expertise encompasses the development and execution of individualized treatment plans, ensuring clients receive holistic support tailored to their psychological and emotional needs. Proven track record of collaborating with healthcare professionals to deliver integrated care that promotes stability and well-being.

EXPERIENCE

MENTAL HEALTH CASE MANAGER

Crisis Support Network

2016 - Present

- Conducted comprehensive assessments to identify mental health needs.
- Developed and implemented individualized treatment plans.
- Provided crisis intervention and support to clients in acute distress.
- Collaborated with psychiatrists and therapists for coordinated care.
- Monitored client progress and adapted treatment strategies as needed.
- Organized community resources and referrals for clients.

CASE MANAGER

Wellness Center

2014 - 2016

- Assessed client needs and developed supportive care plans.
- Facilitated group therapy sessions and support groups.
- Maintained detailed case records for compliance and reporting.
- Coordinated with community organizations for resource availability.
- Advocated for clients in accessing mental health services.
- Trained staff on mental health awareness and support techniques.