



# MICHAEL ANDERSON

## Senior Care Plan Coordinator

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### SUMMARY

Dynamic and detail-oriented Care Plan Coordinator with extensive experience in developing and implementing comprehensive care plans for diverse patient populations. Demonstrated expertise in collaborating with interdisciplinary teams to ensure the delivery of high-quality healthcare services. Possesses a profound understanding of regulatory compliance and healthcare policies, facilitating the navigation of complex healthcare systems.

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### WORK EXPERIENCE

#### Senior Care Plan Coordinator HealthFirst Community Services

Jan 2023 - Present

- Conducted comprehensive assessments to identify patient needs and preferences.
- Coordinated with medical professionals to develop individualized care plans.
- Monitored patient progress and adjusted care plans as necessary.
- Facilitated patient education sessions to promote self-management.
- Managed referrals to community resources and support services.
- Utilized data analytics to evaluate care effectiveness and improve outcomes.

#### Care Coordinator Wellness Healthcare Solutions

Jan 2020 - Dec 2022

- Collaborated with cross-functional teams to streamline patient care processes.
  - Implemented evidence-based practices in care planning and execution.
  - Utilized health information technology to enhance communication among providers.
  - Conducted follow-up evaluations to ensure adherence to care plans.
  - Trained new staff on care coordination protocols and best practices.
  - Developed community outreach programs to enhance patient engagement.
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### EDUCATION

#### Master of Healthcare Administration, University of Health Sciences

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** patient assessment, care coordination, healthcare compliance, data analytics, interdisciplinary collaboration, patient education
- **Awards/Activities:** Reduced hospital readmission rates by 15% through effective care management.
- **Awards/Activities:** Received the 'Excellence in Care Coordination' award in 2022.
- **Awards/Activities:** Successfully led a project that improved patient satisfaction scores by 20%.
- **Languages:** English, Spanish, French