Michael
ANDERSON

NETWORK TECHNICIAN

As a passionate Campus Network Engineer with over 4 years of experience in implementing and managing campus networking solutions, I excel in creating secure and efficient network environments for academic institutions. My technical skills in routing, switching, and wireless technologies enable me to effectively support the diverse needs of students and faculty.

CONTACT

- (555) 234-5678
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- www.michaelanderson.com
- San Francisco, CA

SKILLS

- Routing
- Switching
- Wireless Technologies
- User Support
- Network Security
- Technical Documentation

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER SCIENCE, CITY UNIVERSITY, 2017

ACHIEVEMENTS

- Recognized for exceptional customer service with a 95% satisfaction score.
- Successfully led a project to enhance campus Wi-Fi coverage, increasing accessibility.
- Received commendation for quick response times in resolving network issues.

WORK EXPERIENCE

NETWORK TECHNICIAN
Metropolitan University
2020 - 2025

- Installed and configured wireless access points to enhance campus coverage.
- Monitored network performance and resolved connectivity issues, achieving a 90% user satisfaction rate.
- Assisted in the implementation of a new firewall system to bolster security.
- Provided technical support for network-related queries from students and staff.
- Documented network changes and updates for future reference.
- Participated in training sessions to improve technical knowledge and skills.

IT SUPPORT SPECIALIST
City Tech College
2015 - 2020

- Supported network infrastructure by troubleshooting hardware and software issues.
- Assisted in maintaining accurate inventory of network devices and configurations.
- Collaborated with IT teams to implement network upgrades and improvements.
- Facilitated user training on network access and security protocols.
- Monitored and reported on network performance metrics to management.
- Created user guides to assist with common network issues.