MA

MICHAEL ANDERSON

CAMPUS NETWORK ENGINEER

CONTACT

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📍 San Francisco, CA

SKILLS

- Network Security
- VLAN Configuration
- User Support
- Performance Monitoring
- Documentation
- Technical Training

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY, TECH COLLEGE, 2016

ACHIEVEMENTS

- Awarded Best Team Player for exceptional collaboration with cross-functional teams.
- Successfully reduced network latency by implementing a new routing protocol.
- Recognized for outstanding user support with a customer satisfaction rating of 98%.

PROFILE

With a strong background in network engineering, I bring over 5 years of experience specializing in campus networking solutions for higher education institutions. My approach focuses on delivering reliable and scalable network services that support diverse academic needs. I have been instrumental in implementing advanced networking technologies, including VLANs, firewalls, and wireless access points.

EXPERIENCE

CAMPUS NETWORK ENGINEER

Tech University

2016 - Present

- Engineered a secure and robust campus network architecture to support 10,000+ users.
- Implemented VLANs to segment network traffic, improving performance by 25%.
- Conducted network assessments that led to a 15% increase in user satisfaction.
- Configured firewall settings to enhance network security against external threats.
- Developed and documented standard operating procedures for network maintenance.
- Collaborated with faculty to integrate new technologies into the network environment.

NETWORK SUPPORT TECHNICIAN

City College

2014 - 2016

- Provided technical support for network-related issues, achieving a 95% resolution rate.
- Assisted in the setup and configuration of new network devices.
- Monitored network performance and reported on key metrics to management.
- Participated in disaster recovery planning and implementation.
- Facilitated user training sessions on network access and security policies.
- Maintained accurate documentation of network configurations and changes.