



MICHAEL ANDERSON

Network Engineer

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SUMMARY

As a dedicated Campus Network Engineer with over 8 years of experience, I have successfully managed and optimized complex network infrastructures across various educational institutions. My expertise lies in implementing and maintaining robust network solutions that enhance connectivity and support academic activities. I am proficient in network design, troubleshooting, and security protocols.

WORK EXPERIENCE

Network Engineer University of Technology

Jan 2023 - Present

- Designed and implemented a campus-wide Wi-Fi network that improved connectivity for over 5,000 users.
- Monitored network performance, achieving a 99.9% uptime across all systems.
- Conducted regular security audits, reducing potential vulnerabilities by 30%.
- Collaborated with IT staff to upgrade network infrastructure, resulting in a 50% increase in data transfer speeds.
- Trained end-users on network best practices, leading to a 40% decrease in support tickets.
- Managed vendor relationships to ensure timely delivery of network equipment and services.

Junior Network Administrator Community College

Jan 2020 - Dec 2022

- Assisted in the management of the college's local area network (LAN) and wide area network (WAN).
 - Performed troubleshooting and resolved network issues for staff and students.
 - Installed and configured network switches and routers to optimize performance.
 - Documented network configurations and maintained inventory of network equipment.
 - Supported the implementation of a new network monitoring system, enhancing visibility of network activity.
 - Participated in training sessions to improve technical skills and stay updated on network trends.
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EDUCATION

Bachelor of Science in Computer Networking, State University, 2014

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Network Design, Troubleshooting, Security Protocols, Project Management, User Training, Vendor Management
- **Awards/Activities:** Recognized as Employee of the Month for outstanding project management in network upgrades.
- **Awards/Activities:** Successfully reduced network downtime by implementing proactive monitoring tools.
- **Awards/Activities:** Led a team that won the Innovation in Technology Award for developing an adaptive network system.
- **Languages:** English, Spanish, French