MA

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🌐 www.michaelanderson.com

SKILLS

- Data Analysis
- Telecommunications
- Business Process Improvement
- R
- Python
- Stakeholder Management

EDUCATION

BACHELOR OF SCIENCE IN TELECOMMUNICATIONS, UNIVERSITY OF SOUTHERN CALIFORNIA, 2014

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Improved network efficiency by 18% through targeted analysis.
- Recognized for outstanding contributions to project success.
- Participated in a project that enhanced customer satisfaction ratings by 25%.

Michael Anderson

BUSINESS ANALYST

Meticulous and analytical Business Analyst with over 9 years of experience in the telecommunications industry. Highly skilled in assessing business operations and identifying areas for improvement to enhance efficiency and profitability. Proficient in utilizing data analytics and visualization tools to support strategic decision-making. Demonstrates a strong ability to collaborate with technical teams to implement solutions that align with business objectives.

EXPERIENCE

BUSINESS ANALYST

Telecom Solutions Corp.

2016 - Present

- Analyzed network performance data to identify areas for optimization.
- Collaborated with engineering teams to develop new service offerings.
- Prepared detailed business cases to support investment decisions.
- Facilitated stakeholder meetings to gather requirements for projects.
- Utilized R and Python for data analysis and modeling.
- Trained staff on new analytics tools and methodologies.

DATA ANALYST

Network Innovations Ltd.

2014 - 2016

- Managed and analyzed large datasets to support business strategies.
- Developed dashboards for performance tracking and reporting.
- Collaborated with cross-functional teams to implement data solutions.
- Conducted market analysis to inform product development.
- Prepared reports for executive leadership on analysis findings.
- Assisted in the development of predictive models for customer behavior.