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SKILLS

- healthcare analytics
- data management
- EHR systems
- statistical analysis
- regulatory compliance
- operational improvement

EDUCATION

**BACHELOR OF SCIENCE IN HEALTH
INFORMATICS, UNIVERSITY OF
CALIFORNIA, 2015**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Instrumental in improving patient satisfaction scores by 20% through data-driven initiatives.
- Recognized for excellence in analytics with a company award in 2022.
- Contributed to a project that reduced patient wait times by 30% through process improvements.

Michael Anderson

HEALTHCARE BUSINESS ANALYST

Innovative Business Analysis Consultant with a solid foundation in healthcare analytics and operational improvement. Demonstrates expertise in utilizing data-driven methodologies to enhance patient outcomes and streamline healthcare delivery processes. Proven ability to collaborate with clinical and administrative teams to develop actionable insights from complex datasets. Skilled in employing statistical analysis tools to inform strategic initiatives and improve service efficiency.

EXPERIENCE

HEALTHCARE BUSINESS ANALYST

Health First Solutions

2016 - Present

- Analyzed healthcare data to identify trends and recommend operational improvements.
- Collaborated with clinical teams to develop data-driven initiatives that enhance patient care.
- Utilized EHR systems to manage patient information and improve data accuracy.
- Conducted training sessions for staff on best practices in data management.
- Developed dashboards using Power BI to visualize key performance indicators.
- Participated in regulatory compliance audits to ensure adherence to standards.

DATA ANALYST

Wellness Analytics Group

2014 - 2016

- Conducted statistical analyses to support healthcare research initiatives.
- Assisted in the development of predictive models to forecast patient needs.
- Collaborated with IT teams to enhance data collection processes.
- Prepared comprehensive reports for stakeholders to inform strategic decisions.
- Facilitated workshops on data interpretation and usage.
- Supported the implementation of new analytics software to improve operational efficiency.