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www.michaelanderson.com

SKILLS

- Residential Plumbing
- Customer Service
- Problem Solving
- Installation
- Maintenance
- Communication

EDUCATION

CERTIFICATE IN PLUMBING, COMMUNITY COLLEGE

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Achieved a 95% customer satisfaction rating based on client feedback surveys.
- Successfully completed over 150 residential plumbing installations in two years.
- Recognized for outstanding customer service with a company award.

Michael Anderson

RESIDENTIAL PLUMBING SPECIALIST

Dynamic Building Services Plumber with significant expertise in residential plumbing, focusing on customer satisfaction and quality service delivery. An extensive background in performing installations, repairs, and maintenance of plumbing systems, ensuring adherence to local codes and standards. Recognized for a strong work ethic and dedication to continuous improvement, consistently exceeding client expectations.

EXPERIENCE

RESIDENTIAL PLUMBING SPECIALIST

Home Plumbing Experts

2016 - Present

- Conducted installations of plumbing fixtures and systems in new homes.
- Performed routine maintenance checks to prevent plumbing issues.
- Provided prompt responses to service calls for repairs and emergencies.
- Educated homeowners on plumbing best practices and maintenance tips.
- Maintained a high satisfaction rate among clients through quality service.
- Documented all service interactions and follow-ups for future reference.

PLUMBING ASSISTANT

Plumb Right Services

2014 - 2016

- Assisted lead plumbers in the installation of residential plumbing systems.
- Learned to diagnose common plumbing issues and provide solutions.
- Helped maintain inventory and organized plumbing supplies.
- Engaged with clients to understand their plumbing needs and preferences.
- Participated in training sessions to enhance plumbing skills.
- Received training on local plumbing codes and regulations.