



MICHAEL ANDERSON

Senior Beauty Therapist

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SUMMARY

Distinguished Beauty Therapist possessing an extensive background in holistic skincare and therapeutic treatments. Expertise lies in advanced facial techniques, body treatments, and the integration of aromatherapy within beauty practices. Recognized for delivering exceptional client experiences and fostering long-term relationships through personalized service. Adept at leveraging knowledge of dermatological science to recommend bespoke beauty regimens.

WORK EXPERIENCE

Senior Beauty Therapist Radiant Glow Spa

Jan 2023 - Present

- Delivered customized skincare treatments based on individual client assessments.
- Managed a team of junior therapists, providing training and performance reviews.
- Utilized advanced techniques in microdermabrasion and chemical peels.
- Implemented a new client feedback system, enhancing service quality.
- Conducted workshops on skincare education for clients and staff.
- Achieved a 20% increase in client retention through loyalty programs.

Beauty Therapist Serenity Wellness Center

Jan 2020 - Dec 2022

- Performed a variety of facial and body treatments tailored to client needs.
 - Maintained meticulous records of client treatments and progress.
 - Enhanced service offerings by introducing seasonal treatment packages.
 - Collaborated with dermatologists to develop treatment plans for clients.
 - Participated in local wellness fairs to promote services and attract new clients.
 - Achieved recognition for outstanding client satisfaction scores.
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EDUCATION

Diploma in Beauty Therapy, London School of Beauty, 2016

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Holistic skincare, Client relationship management, Team leadership, Treatment customization, Aromatherapy, Microdermabrasion
- **Awards/Activities:** Received 'Best Therapist' award at the Annual Spa Awards 2021.
- **Awards/Activities:** Increased overall spa revenue by 25% through innovative service offerings.
- **Awards/Activities:** Developed a client referral program that boosted new client acquisition by 30%.
- **Languages:** English, Spanish, French