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EXPERTISE SKILLS

- Operational Risk Management
- Compliance Auditing
- Risk Mitigation
- Process Improvement
- Training & Development
- Data Reporting

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Bachelor of Arts in Business Administration - University of Business Studies

REFERENCES

John Smith

Senior Manager, Tech Corp

john.smith@email.com

Sarah Johnson

Director, Innovation Labs

sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc

mbrown@email.com

MICHAEL ANDERSON

OPERATIONAL RISK MANAGER

Innovative Banking Risk Officer with a focus on operational risk management and compliance within the banking sector. Expertise in designing and implementing risk management frameworks that enhance organizational resilience against operational failures. Proven track record in conducting comprehensive risk assessments and audits to identify vulnerabilities. Skilled in utilizing technology to streamline risk management processes and improve reporting accuracy.

PROFESSIONAL EXPERIENCE

National Bank of Commerce

Mar 2018 - Present

Operational Risk Manager

- Developed and executed operational risk assessment programs across various departments.
- Conducted regular audits to ensure compliance with internal policies and regulatory standards.
- Implemented risk mitigation strategies that reduced operational losses by 20%.
- Collaborated with IT to enhance risk management software capabilities.
- Facilitated training sessions on operational risk awareness for staff.
- Presented audit findings to senior leadership, influencing policy changes.

Community Trust Bank

Dec 2015 - Jan 2018

Risk Management Associate

- Supported the development of the operational risk framework and policies.
- Conducted assessments to identify key operational risks and recommended controls.
- Assisted in the creation of risk reports for compliance purposes.
- Monitored and reported on operational risk incidents.
- Participated in cross-functional risk assessment teams.
- Provided insights to management on operational risk trends.

ACHIEVEMENTS

- Achieved a 15% reduction in operational risk incidents through proactive management strategies.
- Received 'Employee of the Year' award for outstanding contributions to risk management.
- Enhanced risk reporting processes, improving compliance reporting accuracy by 30%.