MICHAEL
ANDERSON

Telecommunications Automation Engineer

- San Francisco, CA
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A results-driven Automation Software Engineer with a focus on telecommunications, bringing over 8 years of experience in developing automation solutions that enhance service delivery and operational efficiency. Proficient in utilizing scripting languages and automation frameworks to streamline network operations and improve service quality. Demonstrated ability to collaborate with technical teams to design and implement automation strategies that drive performance improvements.

WORK EXPERIENCE

Telecommunications Automation Engineer | Telecom Solutions Inc.   Jan 2022 – Present

- Developed automation scripts for network monitoring and management.
- Collaborated with engineering teams to define automation requirements.
- Implemented solutions to enhance service provisioning processes.
- Conducted performance assessments and optimizations.
- Maintained documentation for automation processes and configurations.
- Provided training sessions for staff on new automation technologies.

Network Engineer | Global Telecom Corp.   Jul 2019 – Dec 2021

- Engaged in the design and implementation of network infrastructure.
- Performed troubleshooting and maintenance of network systems.
- Assisted in the development of automation solutions for network operations.
- Documented network configurations and processes.
- Participated in stakeholder meetings to gather requirements.
- Provided technical support to clients on network-related issues.

SKILLS

| Scripting | Network Management | Automation Frameworks | Data Analysis | Telecommunications | Service Delivery |

EDUCATION

Bachelor of Science in Telecommunications Engineering   2012
University of Texas

ACHIEVEMENTS

- Increased network uptime by 30% through automation implementation.
- Received 'Employee of the Month' award for outstanding contributions to project success.
- Successfully implemented a network automation solution that improved service response times by 25%.

LANGUAGES

English   Spanish   French