



MICHAEL ANDERSON

E-commerce Automation Engineer

A dedicated Automation Software Engineer with a focus on e-commerce platforms, possessing over 6 years of experience in developing automation solutions that enhance user experiences and operational efficiency. Expertise in utilizing scripting languages and automation tools to streamline online transactions and improve customer interactions. Proven ability to analyze user behavior and implement automation strategies that drive engagement and sales.

CONTACT

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San Francisco, CA

EDUCATION

Bachelor of Science in Computer Science

University of Florida
2015

SKILLS

- Python
- Automation Testing
- E-commerce Platforms
- User Experience
- Agile
- Git

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

E-commerce Automation Engineer

2020-2023

E-Shop Solutions

- Developed automated testing scripts for e-commerce applications.
- Collaborated with UX designers to enhance user journey through automation.
- Implemented tools to monitor and analyze user interactions.
- Worked with developers to integrate automation solutions into existing platforms.
- Conducted performance testing to ensure system reliability.
- Provided user training on new automated features.

Software Engineer

2019-2020

Retail Innovations Group

- Created automation scripts for inventory management systems.
- Engaged in agile development processes to deliver features.
- Utilized Git for version control and collaboration.
- Assisted in the integration of payment processing automation.
- Monitored application performance and resolved issues.
- Participated in code reviews to ensure software quality.

ACHIEVEMENTS

- Increased transaction processing speed by 20% through automation.
- Recognized as 'Star Performer' for contributions to project success.
- Successfully implemented an automation solution that improved customer satisfaction ratings by 15%.