MICHAEL
ANDERSON

Quality Assurance Director

- San Francisco, CA
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An accomplished Automation Quality Engineer with a rich background in software testing and quality assurance, encompassing over 11 years of experience in the industry. Specializes in creating and implementing automated testing frameworks that ensure the reliability and performance of software solutions. Exhibits a deep understanding of various testing methodologies and tools, enabling the design of comprehensive test strategies tailored to project requirements.

WORK EXPERIENCE

Quality Assurance Director | Global Tech Enterprises   Jan 2022 – Present

- Oversaw the quality assurance department, ensuring adherence to testing standards and practices.
- Developed and implemented a comprehensive test automation strategy across multiple projects.
- Collaborated with executive leadership to align quality initiatives with business objectives.
- Led cross-functional teams to drive quality improvements and reduce defect rates.
- Provided mentorship and guidance to quality assurance teams, fostering professional growth.
- Analyzed testing metrics to inform strategic decision-making and process enhancements.

Senior Automation Quality Engineer | Innovative Software Solutions   Jul 2019 – Dec 2021

- Designed and executed automated test scripts for enterprise-level applications.
- Implemented best practices in test automation to enhance testing efficiency.
- Conducted training sessions on automation tools and methodologies for team members.
- Collaborated with product teams to define test strategies and acceptance criteria.
- Participated in Agile ceremonies to align testing efforts with development timelines.
- Documented test results and provided detailed reports to stakeholders.

SKILLS

Automation Testing   Selenium   JIRA   Agile   Quality Assurance   Test Strategy   Team Leadership

Metrics Analysis

EDUCATION

Master of Science in Computer Science   2012
University of Advanced Studies

ACHIEVEMENTS

- Reduced software defect rates by 40% through the implementation of rigorous testing protocols.
- Received the 'Leadership Excellence' award for outstanding contributions to quality assurance.
- Successfully launched an enterprise-wide test automation initiative that improved efficiency by 35%.

LANGUAGES

English   Spanish   French