MICHAEL ANDERSON

Software Quality Assurance Lead

CONTACT

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📍 San Francisco, CA

EDUCATION

Bachelor of Science in Computer Science

Tech University

2016

SKILLS

- Software Testing
- Quality Assurance
- Automation
- Problem Solving
- Team Leadership
- Documentation

LANGUAGES

- English
- Spanish
- French

Innovative Assurance Specialist with a focus on technology and software quality assurance. Expertise in developing testing frameworks and methodologies that ensure high-quality software delivery. Proficient in utilizing automated testing tools and techniques to enhance testing efficiency and accuracy. Recognized for strong problem-solving skills and the ability to work collaboratively with development teams to address quality issues.

💼 WORK EXPERIENCE

Software Quality Assurance Lead   2020-2023

Tech Innovators LLC

- Developed and implemented software testing strategies to ensure product quality.
- Led a team of QA analysts in executing testing plans across multiple platforms.
- Utilized automated testing tools to enhance testing processes.
- Collaborated with development teams to address and resolve quality issues.
- Conducted training sessions on best practices in software testing.
- Reported on testing metrics and quality outcomes to senior management.

QA Tester   2019-2020

Software Solutions Inc.

- Executed manual and automated tests to verify software functionality.
- Documented test cases and reported defects for resolution.
- Collaborated with cross-functional teams to ensure alignment on testing objectives.
- Participated in sprint planning and review meetings to discuss quality concerns.
- Maintained testing documentation and artifacts for compliance purposes.
- Assisted in the development of testing standards and guidelines.

⭐ ACHIEVEMENTS

- Achieved a 95% defect detection rate through comprehensive testing methodologies.
- Recognized for exceptional performance in leading quality assurance initiatives.
- Successfully delivered multiple projects on time while maintaining high-quality standards.