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SKILLS

- IT systems
- data management
- SQL
- JIRA
- user acceptance testing
- project tracking

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY, UNIVERSITY OF TECHNOLOGY, 2019

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Contributed to a project that improved data accuracy by 30% through enhanced validation processes.
- Received recognition for exceptional performance in UAT processes.
- Assisted in the successful implementation of a new data management system, increasing efficiency by 20%.

Michael Anderson

IT BUSINESS ANALYST

Detail-oriented associate business analyst with a comprehensive background in IT systems and data management. Specialized in bridging the gap between technical teams and business stakeholders to ensure seamless project execution. Proficient in gathering requirements, conducting system testing, and validating data integrity. A proactive communicator with a strong ability to influence and drive consensus among diverse groups.

EXPERIENCE

IT BUSINESS ANALYST

Tech Solutions Inc.

2016 - Present

- Gathered and documented business requirements for software development projects.
- Collaborated with developers to ensure alignment between business needs and technical specifications.
- Conducted user acceptance testing (UAT) to validate system functionality.
- Utilized JIRA for project tracking and workflow management.
- Facilitated training sessions for end-users on new systems and processes.
- Generated reports to monitor system performance and user engagement.

DATA ANALYST INTERN

Data Insights

2014 - 2016

- Assisted in data cleansing and preparation for analysis.
- Supported the development of dashboards using Tableau.
- Engaged in team meetings to discuss data requirements and project timelines.
- Conducted preliminary data analysis to identify trends and insights.
- Utilized SQL for data extraction and reporting purposes.
- Prepared documentation outlining data analysis methodologies.