

MICHAEL ANDERSON

Senior Living Facility Director

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With a focus on operational excellence and resident well-being, this dedicated Assisted Living Facility Manager brings over 13 years of experience in senior care environments. An innovative leader with a deep understanding of the complexities of assisted living, this individual has consistently driven improvements in service delivery and resident satisfaction through strategic initiatives and staff empowerment.

WORK EXPERIENCE

Senior Living Facility Director | Bright Future Living

Jan 2022 – Present

- Led operational management of a 100-bed assisted living facility.
- Implemented a resident engagement strategy that improved satisfaction by 40%.
- Oversaw compliance with all health and safety regulations.
- Developed and executed staff training programs that enhanced care delivery.
- Monitored facility performance metrics to drive quality improvements.
- Collaborated with families to ensure alignment with care goals.

Operations Manager | Gentle Care Assisted Living

Jul 2019 – Dec 2021

- Managed daily operations, ensuring high standards of care and service.
- Conducted regular staff training sessions on compliance and best practices.
- Implemented quality improvement initiatives that enhanced operational efficiency.
- Engaged with residents to foster a sense of community and belonging.
- Maintained accurate records of resident care and incidents.
- Coordinated with external healthcare providers to optimize resident care.

SKILLS

Operational Excellence

Team Leadership

Quality Improvement

Staff Training

Regulatory Compliance

Community Engagement

EDUCATION

Master of Science in Management

2010

University of Denver

ACHIEVEMENTS

- Recognized as 'Manager of the Year' by the National Senior Care Association in 2020.
- Successfully reduced resident falls by 30% through proactive measures.
- Achieved a 95% satisfaction rate among residents and families in annual surveys.

LANGUAGES

English

Spanish

French