



# MICHAEL ANDERSON

Facility Manager

With an extensive background in senior care management, this enthusiastic Assisted Living Facility Manager combines over 11 years of experience with a fervent commitment to enhancing the lives of residents. A skilled communicator and empathetic leader, this individual has successfully developed and managed programs that address the holistic needs of seniors.

## WORK EXPERIENCE

**Facility Manager** 2020-2023

Evergreen Assisted Living

- Directed facility operations, ensuring quality care and compliance.
- Implemented resident-centered programs that increased engagement by 35%.
- Supervised and mentored staff to enhance performance and morale.
- Conducted regular quality assurance assessments to identify areas for improvement.
- Managed communication with families to ensure transparency and satisfaction.
- Collaborated with local health agencies to provide comprehensive care services.

**Care Supervisor** 2019-2020

Compassionate Care Living

- Coordinated resident care and ensured adherence to personalized care plans.
- Conducted staff training on regulatory compliance and best practices.
- Monitored resident health metrics and adjusted care plans as necessary.
- Organized community events to foster resident interaction.
- Maintained detailed records of resident care and incidents.
- Collaborated with multidisciplinary teams to enhance service delivery.

## ACHIEVEMENTS

- Achieved a 98% resident satisfaction rate in annual evaluations.
- Recognized for excellence in leadership with a regional award in 2022.
- Successfully developed a volunteer program that increased community involvement by 45%.

## CONTACT

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## EDUCATION

**Bachelor of Science in Social Work**

University of Texas  
2012

## SKILLS

- Team Management
- Resident-Centered Care
- Quality Assurance
- Staff Development
- Community Collaboration
- Problem Solving

## LANGUAGES

- English
- Spanish
- French