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## SKILLS

- Operational Management
- Resident Engagement
- Regulatory Compliance
- Staff Training
- Care Coordination
- Community Building

## EDUCATION

**ASSOCIATE DEGREE IN HEALTH SCIENCES, CITY COLLEGE, 2013**

## LANGUAGE

- English
- Spanish
- German

## ACHIEVEMENTS

- Increased resident participation in activities by 60% through new programming.
- Recognized as 'Employee of the Month' for outstanding service in 2020.
- Successfully implemented a feedback system that improved care services.

# Michael Anderson

## LEAD CARE COORDINATOR

This dynamic Assisted Living Facility Manager possesses a unique blend of operational expertise and compassionate care, with over 9 years of experience in enhancing the quality of life for seniors. A strong advocate for resident autonomy and dignity, this individual has successfully led initiatives that foster a sense of community and belonging among residents.

## EXPERIENCE

### LEAD CARE COORDINATOR

Caring Hands Assisted Living

2016 - Present

- Coordinated care services and ensured compliance with health regulations.
- Implemented resident feedback systems to enhance service delivery.
- Conducted staff training on person-centered care approaches.
- Managed resident assessments and care plan updates.
- Facilitated social and recreational activities to enhance resident engagement.
- Collaborated with families to ensure alignment of care goals.

### RESIDENT CARE ASSISTANT

Loving Care Homes

2014 - 2016

- Provided direct support to residents with activities of daily living.
- Monitored health and wellness and reported changes to the care team.
- Engaged residents in social activities to promote well-being.
- Maintained accurate documentation of care provided.
- Assisted in the training of new staff members.
- Contributed to a positive living environment through compassionate interactions.