



Michael ANDERSON

SOFTWARE QUALITY ANALYST

Dedicated Assessment Analyst with a focus on technology and software development assessment. Over 6 years of experience in analyzing software performance and user experience through rigorous assessment methodologies. Proven expertise in utilizing testing frameworks and analytical tools to identify areas for improvement and enhance product quality. Strong advocate for user-centered design principles and continuous feedback loops in the product development lifecycle.

CONTACT

- 📞 (555) 234-5678
- ✉️ michael.anderson@email.com
- 🌐 www.michaelanderson.com
- 📍 San Francisco, CA

SKILLS

- Software Assessment
- Usability Testing
- Data Analysis
- User Experience Design
- Automation Tools
- Communication Skills

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER SCIENCE, UNIVERSITY OF TECHNOLOGY, 2014

ACHIEVEMENTS

- Improved product usability scores by 35% through targeted assessments.
- Recognized as 'Employee of the Year' in 2020 for outstanding contributions.
- Developed a best practices guide for software assessments adopted by the company.

WORK EXPERIENCE

SOFTWARE QUALITY ANALYST

Tech Innovations LLC

2020 - 2025

- Conducted software assessments to evaluate performance and usability.
- Developed testing protocols and metrics for software evaluation.
- Collaborated with developers to refine product features based on assessment outcomes.
- Utilized automation tools for efficient testing and analysis.
- Presented assessment findings to product teams to inform development strategies.
- Trained team members on assessment tools and methodologies.

USER EXPERIENCE RESEARCHER

UserFirst Designs

2015 - 2020

- Conducted user assessments to evaluate product usability and satisfaction.
- Analyzed user feedback and assessment data to inform design improvements.
- Facilitated usability testing sessions with diverse user groups.
- Developed user personas and scenarios to guide assessment processes.
- Collaborated with design teams to implement user-centered enhancements.
- Presented user assessment insights to stakeholders to drive design decisions.