



Michael ANDERSON

USER EXPERIENCE ASSESSMENT SPECIALIST

CONTACT

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SKILLS

- User Experience Design
- Data Analysis
- Agile Methodologies
- Software Testing
- Stakeholder Collaboration
- Reporting

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER SCIENCE, STANFORD UNIVERSITY

ACHIEVEMENTS

- Improved user satisfaction ratings by 35% through targeted usability assessments.
- Recognized for developing an innovative assessment framework that increased product adoption.
- Contributed to a project that won the Best Software Design Award in 2022.

WORK EXPERIENCE

USER EXPERIENCE ASSESSMENT SPECIALIST

Tech Innovations Inc.

2020 - 2025

- Designed and executed user experience assessments for software products.
- Analyzed user feedback and assessment results to inform product iteration.
- Collaborated with software developers to enhance usability based on assessment findings.
- Facilitated user testing sessions to gather qualitative and quantitative data.
- Utilized analytics tools to track user engagement and satisfaction metrics.
- Developed comprehensive reports on assessment outcomes for stakeholders.

QUALITY ASSURANCE ANALYST

Digital Solutions Corp.

2015 - 2020

- Conducted assessments of software functionality to identify usability issues.
- Worked with cross-functional teams to ensure product features met user needs.
- Created assessment documentation and test plans to guide quality assurance processes.
- Monitored product performance metrics and suggested improvements based on assessments.
- Facilitated training sessions for team members on effective assessment techniques.
- Improved software quality ratings by implementing structured assessment processes.