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SKILLS

- API Development
- Telecommunications
- Network Management
- Security Protocols
- Java
- Python

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER ENGINEERING, UNIVERSITY OF TELECOM, 2015

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Improved network uptime by 20% through effective API implementations.
- Recognized as Employee of the Month for significant contributions to project success.
- Championed a project that streamlined customer billing processes, resulting in increased customer satisfaction.

Michael Anderson

SENIOR API DEVELOPER

Skilled API Developer with 7 years of experience in the telecommunications industry, focusing on building APIs that improve network management and customer service applications. Demonstrated ability to work in high-pressure environments and deliver solutions that enhance operational efficiency and customer satisfaction. Strong understanding of telecommunications protocols and standards. Proven success in collaborating with technical and non-technical teams to achieve business objectives.

EXPERIENCE

SENIOR API DEVELOPER

Telecom Solutions Group

2016 - Present

- Developed APIs that facilitated real-time network monitoring, improving incident response times.
- Collaborated with product teams to design APIs that enhanced customer service applications.
- Implemented security measures that safeguarded sensitive customer information.
- Led a team to optimize existing APIs, resulting in a 30% reduction in latency.
- Engaged in regular stakeholder meetings to align on project goals and deliverables.
- Conducted training sessions for junior developers on API best practices.

API DEVELOPER

NextGen Telecom

2014 - 2016

- Designed and implemented APIs for billing and customer management systems.
- Collaborated with quality assurance teams to ensure API reliability and performance.
- Participated in troubleshooting sessions, resolving critical API issues.
- Maintained detailed documentation for API usage and best practices.
- Engaged with customers to gather feedback on API functionalities.
- Contributed to team efforts that enhanced overall system performance.