

MICHAEL ANDERSON

Quality Improvement Coordinator

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Proactive Allied Health Quality Specialist with a strong background in home health services and over 4 years of experience in quality improvement and compliance. Dedicated to ensuring high-quality care delivery in home health settings through effective quality management practices. Expertise in developing and implementing quality assurance programs that enhance patient outcomes and satisfaction.

WORK EXPERIENCE

Quality Improvement Coordinator | Home Health Solutions

Jan 2022 – Present

- Developed and implemented quality assurance protocols that improved patient satisfaction scores by 20%.
- Conducted regular audits to monitor compliance with home health regulations and standards.
- Collaborated with nursing staff to optimize care plans based on quality metrics.
- Facilitated training for caregivers on quality improvement practices and patient safety.
- Analyzed patient feedback to enhance service delivery and care standards.
- Prepared reports on quality initiatives for management review and strategic planning.

Clinical Quality Analyst | Care at Home Services

Jul 2019 – Dec 2021

- Monitored clinical data to assess patient outcomes and identify areas for improvement.
- Developed quality control measures to ensure compliance with state and federal regulations.
- Engaged with patients and families to gather feedback on care quality and experience.
- Participated in quality improvement committees to drive organizational change.
- Reported findings to leadership to inform quality improvement strategies.
- Provided training for staff on best practices in home health quality management.

SKILLS

Home Health Quality Improvement

Compliance Monitoring

Patient Advocacy

Data Analysis

Staff Training

Quality Assurance

EDUCATION

Bachelor of Science in Nursing

2015 – 2019

University of Nursing

ACHIEVEMENTS

- Awarded 'Quality Champion' for outstanding contributions to home health services in 2020.
- Successfully improved care coordination among teams, resulting in a 25% increase in patient satisfaction.
- Recognized for developing a comprehensive training program for caregivers on quality standards.

LANGUAGES

English

Spanish

French