

# MICHAEL ANDERSON

Airside Operations Supervisor

- San Francisco, CA
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Proactive Airside Operations Officer with extensive experience in optimizing airside logistics and ensuring compliance with aviation safety standards. Adept at coordinating complex operational activities while maintaining a focus on safety and efficiency. Proven track record of building effective relationships with stakeholders, including airlines, regulatory authorities, and ground service teams. Recognized for exceptional organizational skills and the ability to thrive in high-pressure environments.

## WORK EXPERIENCE

### Airside Operations Supervisor | Northern Airport Authority

Jan 2022 – Present

- Supervised airside operations to ensure compliance with safety protocols.
- Coordinated aircraft movements and ground handling activities effectively.
- Conducted training programs for airside personnel on safety measures.
- Reviewed operational reports to identify areas for improvement.
- Engaged with airline representatives to enhance service delivery.
- Monitored airside activities to mitigate potential risks and incidents.

### Airside Operations Officer | Southwest Airport Services

Jul 2019 – Dec 2021

- Supported daily airside operations, ensuring adherence to safety and security standards.
- Assisted in the coordination of emergency response drills.
- Engaged with stakeholders to resolve operational challenges effectively.
- Conducted regular audits of airside processes and procedures.
- Utilized operational data to inform decision-making and improve workflows.
- Participated in the development of airside operational policies and procedures.

## SKILLS

logistics coordination

safety compliance

stakeholder engagement

team training

risk management

operational analysis

## EDUCATION

### Bachelor of Science in Air Transportation

2014

Aviation Institute

## ACHIEVEMENTS

- Improved airside incident response time by 25% through enhanced training initiatives.
- Recognized for excellence in operational management with a company award.
- Successfully implemented a new reporting system that increased operational transparency.

## LANGUAGES

English

Spanish

French