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SKILLS

- logistics management
- safety compliance
- stakeholder collaboration
- team leadership
- risk management
- process optimization

EDUCATION

BACHELOR OF ARTS IN AVIATION STUDIES, UNIVERSITY OF AIR TRANSPORT, 2014

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Improved airside operational efficiency by 25% through process enhancements.
- Successfully led a safety training program, resulting in zero incidents over a year.
- Recognized for exceptional teamwork and leadership during peak operational periods.

Michael Anderson

AIRSIDE OPERATIONS TEAM LEAD

Dedicated Airside Operations Officer with significant experience in managing airside logistics and safety compliance in busy airport environments. Expertise in developing and implementing effective operational strategies that enhance efficiency while ensuring the safety and security of all airport operations. Proven track record of collaborating with multiple stakeholders, including airlines, government agencies, and ground services to ensure seamless operations.

EXPERIENCE

AIRSIDE OPERATIONS TEAM LEAD

Central Airport Services

2016 - Present

- Led a team of airside operations personnel, ensuring compliance with safety regulations.
- Coordinated aircraft movements and managed ground handling activities.
- Conducted training sessions on safety protocols and operational procedures.
- Monitored airside activities to identify and mitigate risks.
- Collaborated with airlines to enhance service delivery and operational efficiency.
- Prepared and presented operational performance reports to senior management.

AIRSIDE OPERATIONS OFFICER

Airport Operations Group

2014 - 2016

- Supported daily airside operations, ensuring adherence to safety and security protocols.
- Assisted in the coordination of emergency response drills.
- Engaged with stakeholders to resolve operational challenges.
- Conducted regular audits of airside processes.
- Utilized operational data to inform decision-making and improve workflows.
- Participated in the development of airside operational policies.