



# Michael ANDERSON

## AIRSIDE OPERATIONS SUPERVISOR

Innovative Airside Operations Officer with a comprehensive understanding of airside safety management and operational efficiency. Proven experience in deploying effective strategies to enhance airside service quality and streamline ground handling operations. Adept at utilizing data analytics tools to monitor performance and identify areas for improvement. Recognized for exceptional communication skills and the ability to build strong relationships with stakeholders at all levels.

### CONTACT

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- 📍 San Francisco, CA

### SKILLS

- safety management
- ground handling
- data analytics
- team training
- compliance monitoring
- stakeholder management

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**BACHELOR OF SCIENCE IN AIR  
TRANSPORT MANAGEMENT, AVIATION  
UNIVERSITY, 2014**

### ACHIEVEMENTS

- Championed a safety initiative that reduced incidents by 35%.
- Earned recognition for outstanding performance in airside operations.
- Successfully implemented a new reporting system that improved operational transparency.

### WORK EXPERIENCE

#### AIRSIDE OPERATIONS SUPERVISOR

Metropolitan Airport Services

2020 - 2025

- Supervised airside operations, ensuring compliance with safety and security guidelines.
- Trained and mentored airside staff on operational best practices and safety protocols.
- Coordinated aircraft movements to optimize ground handling processes.
- Conducted regular safety inspections and audits to ensure regulatory compliance.
- Utilized performance data to enhance operational workflows and efficiency.
- Engaged with airline representatives to resolve operational issues promptly.

#### AIRSIDE OPERATIONS ASSISTANT

Regional Airport Authority

2015 - 2020

- Assisted in the coordination of airside operations and safety management.
- Monitored compliance with safety regulations and operational standards.
- Supported the implementation of training programs for airside personnel.
- Engaged with regulatory agencies during routine inspections.
- Prepared operational reports for management review.
- Facilitated communication between ground crews and air traffic control.