



MICHAEL ANDERSON

AIRSIDE OPERATIONS MANAGER

CONTACT

- (555) 234-5678
- michael.anderson@email.com
- San Francisco, CA

SKILLS

- operational strategy
- team management
- regulatory compliance
- process improvement
- data analysis
- project management

LANGUAGES

- English
- Spanish
- French

EDUCATION

**MASTER OF BUSINESS ADMINISTRATION
IN AVIATION MANAGEMENT, AVIATION
UNIVERSITY, 2016**

ACHIEVEMENTS

- Led a project that resulted in a 20% reduction in airside delays.
- Recognized for excellence in operational management with a company award.
- Successfully implemented a new training program for airside staff, improving safety compliance by 25%.

PROFILE

Strategic and detail-oriented Airside Operations Officer with extensive experience in the management of airside activities within fast-paced airport environments. Expertise in developing and implementing operational strategies that enhance efficiency and safety across airside operations. Proven ability to collaborate effectively with cross-functional teams and external stakeholders to ensure compliance with regulatory standards and best practices.

EXPERIENCE

AIRSIDE OPERATIONS MANAGER

International Airport Authority

2016 - Present

- Directed airside operations, ensuring compliance with international aviation regulations.
- Managed a team of airside personnel, providing training and performance evaluations.
- Implemented process improvements that enhanced operational workflows.
- Collaborated with airlines to streamline ground handling procedures.
- Utilized performance metrics to drive operational decision-making.
- Conducted safety audits and developed corrective action plans for identified deficiencies.

AIRSIDE OPERATIONS SPECIALIST

Airport Services Group

2014 - 2016

- Supported daily airside operations, ensuring efficient aircraft movement.
- Monitored compliance with safety and security protocols.
- Assisted in the development of airside operational policies and procedures.
- Provided logistical support for aircraft servicing and turnaround.
- Analyzed operational data to identify trends and areas for improvement.
- Engaged with regulatory agencies during safety inspections and audits.