



MICHAEL ANDERSON

Senior Airside Operations Officer

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SUMMARY

Dynamic and results-driven Airside Operations Officer with a proven track record in managing complex airport operations and enhancing safety protocols. Extensive experience in coordinating ground handling services, ensuring compliance with aviation regulations, and optimizing airside efficiency. Skilled in liaising with various stakeholders, including airlines, regulatory bodies, and ground service providers to foster seamless operational workflows.

WORK EXPERIENCE

Senior Airside Operations Officer Global Airport Services

Jan 2023 - Present

- Oversaw daily airside operations, ensuring adherence to safety and security regulations.
- Coordinated with airline representatives to facilitate smooth aircraft movements.
- Implemented training programs for ground staff on safety protocols and emergency procedures.
- Conducted regular audits of airside activities to identify areas for improvement.
- Managed incident response strategies to minimize disruptions during emergencies.
- Utilized airport management software to monitor and report operational metrics.

Airside Operations Coordinator National Aviation Authority

Jan 2020 - Dec 2022

- Facilitated communication between ground crews and air traffic control for optimal flight operations.
 - Developed and maintained airside operations manuals and standard operating procedures.
 - Assisted in the planning and execution of airside infrastructure projects.
 - Monitored weather conditions and provided timely updates to operational teams.
 - Engaged in stakeholder meetings to discuss airside performance metrics and improvement actions.
 - Executed safety drills and assessments to ensure readiness for potential incidents.
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EDUCATION

Bachelor of Science in Aviation Management, University of Aviation, 2014

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** airside operations, safety management, stakeholder engagement, crisis management, operational analysis, team leadership
- **Awards/Activities:** Reduced incident response time by 30% through enhanced training and protocols.
- **Awards/Activities:** Received 'Employee of the Year' award for outstanding performance in operational efficiency.
- **Awards/Activities:** Successfully led a project that improved airside turnaround times by 15%.
- **Languages:** English, Spanish, French