



Michael ANDERSON

FACILITIES OPERATIONS MANAGER

Strategic and analytical Airport Duty Manager with over 12 years of experience in airport operations and facility management. Expertise in orchestrating complex operational processes while ensuring compliance with aviation regulations and standards. Proven ability to drive operational improvements through data analysis and innovative problem-solving. Skilled in team leadership, with a strong focus on developing talent and fostering a culture of accountability.

CONTACT

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SKILLS

- Facility Management
- Data Analysis
- Operational Improvement
- Team Development
- Compliance
- Strategic Planning

LANGUAGES

- English
- Spanish
- French

EDUCATION

**MASTER OF SCIENCE IN AIRPORT
MANAGEMENT, AVIATION INSTITUTE,
2012**

ACHIEVEMENTS

- Recognized for achieving a 25% reduction in energy costs through innovative facility management.
- Received 'Excellence in Operations' award for outstanding performance in facility management.
- Successfully led a team that improved service delivery metrics by 15%.

WORK EXPERIENCE

FACILITIES OPERATIONS MANAGER

Airgate Facilities Management

2020 - 2025

- Managed airport facility operations, ensuring compliance with health and safety regulations.
- Implemented energy efficiency initiatives that reduced operational costs by 15%.
- Orchestrated maintenance schedules for all airport facilities.
- Collaborated with contractors to ensure timely completion of projects.
- Supervised a team of maintenance staff, providing training and performance reviews.
- Conducted regular inspections to ensure facility standards were met.

OPERATIONAL ANALYST

Airline Operations Consulting

2015 - 2020

- Analyzed operational data to identify trends and recommend improvements.
- Conducted benchmarking studies to enhance operational performance.
- Collaborated with management to develop operational policies.
- Monitored key performance indicators to assess operational effectiveness.
- Provided insights that informed strategic planning initiatives.
- Facilitated training sessions on data analysis tools for staff.