



# MICHAEL ANDERSON

## Aircraft Turnaround Supervisor

Innovative Aircraft Turnaround Coordinator with a keen focus on enhancing operational efficiency and safety within the aviation sector. Extensive experience in managing aircraft turnaround processes, ensuring compliance with industry regulations, and optimizing team performance. Adept at utilizing the latest technology and methodologies to streamline operations and improve service delivery. A collaborative leader who excels at building strong relationships with stakeholders and fostering a high-performance culture.

### WORK EXPERIENCE

#### Aircraft Turnaround Supervisor 2020-2023

Air Services Corporation

- Supervised a team responsible for the timely turnaround of aircraft, achieving a 99% on-time record.
- Implemented process improvements that enhanced operational efficiency by 20%.
- Coordinated with ground crews and maintenance teams to ensure compliance with safety protocols.
- Monitored performance metrics and conducted regular team briefings to enhance communication.
- Developed training materials to improve staff competency and operational knowledge.
- Engaged in strategic planning to optimize ground handling resources.

#### Ground Operations Analyst 2019-2020

FlyHigh Airlines

- Analyzed operational data to identify inefficiencies and recommend improvements.
- Collaborated with management to enhance turnaround time and service quality.
- Assisted in compliance audits and safety inspections.
- Facilitated training sessions for ground staff to enhance operational skills.
- Maintained comprehensive documentation of operational activities and results.
- Participated in cross-departmental projects aimed at improving overall efficiency.

### ACHIEVEMENTS

- Achieved a 25% reduction in turnaround times through innovative process enhancements.
- Recognized with an award for exceptional service in ground operations in 2023.
- Improved team productivity by 15% through targeted training initiatives.

### CONTACT

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### EDUCATION

#### Bachelor of Science in Airport Management

Aviation College  
2019

### SKILLS

- operational excellence
- compliance management
- staff training
- logistics coordination
- performance monitoring
- strategic planning

### LANGUAGES

- English
- Spanish
- French