



MICHAEL ANDERSON

Senior Air Cargo Operations Manager

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SUMMARY

Distinguished Air Cargo Operations Executive with an extensive background in logistics management, specializing in the air freight sector. Proven track record of optimizing operational efficiencies and driving substantial cost reductions while ensuring compliance with international regulations. Expertise in developing strategic partnerships with key stakeholders to enhance service delivery and customer satisfaction.

WORK EXPERIENCE

Senior Air Cargo Operations Manager Global Freight Solutions

Jan 2023 - Present

- Directed air cargo operations for a leading logistics provider, managing a fleet of over 50 aircraft.
- Implemented new tracking systems that increased shipment accuracy by 25%.
- Negotiated contracts with major airlines, resulting in a 15% reduction in transportation costs.
- Oversaw compliance with IATA regulations, achieving a 100% audit success rate.
- Trained and developed a team of 20 logistics personnel, enhancing operational productivity.
- Analyzed shipment data to improve routing efficiency, reducing delivery times by 10%.

Air Cargo Operations Coordinator Express Air Logistics

Jan 2020 - Dec 2022

- Coordinated air freight shipments, ensuring timely and efficient delivery of goods.
 - Maintained relationships with freight forwarders and customs agents to facilitate smooth operations.
 - Utilized logistics management software to track shipments and manage inventory.
 - Conducted regular audits to ensure compliance with safety and security standards.
 - Resolved operational issues quickly, minimizing delays and customer complaints.
 - Prepared detailed reports on shipment performance metrics for senior management.
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EDUCATION

Master of Business Administration, Logistics Management, University of Michigan

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** logistics management, air freight operations, compliance regulations, team leadership, cost reduction strategies, data analysis
- **Awards/Activities:** Reduced operational costs by 20% through process optimization initiatives.
- **Awards/Activities:** Recipient of the 'Logistics Excellence Award' for outstanding performance in air cargo operations.
- **Awards/Activities:** Successfully managed a project that increased cargo capacity utilization by 30%.
- **Languages:** English, Spanish, French