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SKILLS

- international logistics
- compliance management
- data analysis
- team leadership
- software implementation
- strategic negotiation

EDUCATION

MASTER OF SCIENCE IN LOGISTICS, TECH UNIVERSITY, 2015

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Increased customer satisfaction ratings by 30% through service enhancements.
- Received the 'Excellence in Logistics' award for outstanding performance.
- Successfully reduced operational turnaround times by 20% through process improvements.

Michael Anderson

AIR CARGO OPERATIONS MANAGER

Dynamic Air Cargo Manager with specialized expertise in international logistics and supply chain management. Proven ability to oversee complex air cargo operations with a focus on efficiency, compliance, and customer satisfaction. Skilled in leveraging technology and analytics to optimize logistics processes and enhance service offerings. Recognized for building and maintaining strong relationships with key stakeholders, including clients and regulatory authorities.

EXPERIENCE

AIR CARGO OPERATIONS MANAGER

Express Air Freight

2016 - Present

- Managed air cargo operations, overseeing a team of 30 logistics professionals.
- Implemented new software solutions that improved shipment tracking accuracy by 25%.
- Negotiated contracts with international carriers, reducing costs by 10%.
- Conducted performance evaluations to enhance team productivity.
- Developed and led training sessions on compliance and safety standards.
- Analyzed operational data to identify improvement opportunities.

LOGISTICS ANALYST

Cargo Services Inc.

2014 - 2016

- Analyzed air cargo market trends to inform strategic decisions.
- Supported logistics teams with data analysis to enhance operational efficiency.
- Maintained compliance with international logistics regulations.
- Assisted in the development of new logistics strategies.
- Prepared comprehensive reports on operational performance metrics.
- Collaborated with cross-functional teams to optimize shipping processes.