



MICHAEL ANDERSON

SENIOR AIR CARGO MANAGER

CONTACT

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- San Francisco, CA

SKILLS

- air freight management
- process improvement
- budget management
- performance metrics
- training and development
- crisis management

LANGUAGES

- English
- Spanish
- French

EDUCATION

**MASTER OF BUSINESS
ADMINISTRATION, LOGISTICS, GLOBAL
UNIVERSITY, 2013**

ACHIEVEMENTS

- Achieved a 30% reduction in operational costs through process optimization.
- Recognized as 'Top Performer' for exceeding performance targets for three consecutive years.
- Successfully implemented a new logistics software that enhanced operational efficiency.

PROFILE

Accomplished Air Cargo Manager with a robust background in air freight management and operational excellence. Extensive experience in leading cross-functional teams to achieve substantial enhancements in service delivery through innovative process improvements. Recognized for developing and implementing strategic logistics initiatives that drive efficiency and cost-effectiveness. Expertise in managing relationships with international partners, ensuring compliance with regulatory standards while maintaining high levels of customer satisfaction.

EXPERIENCE

SENIOR AIR CARGO MANAGER

AeroLogistics Corp

2016 - Present

- Directed air cargo operations, managing a budget of over \$5 million annually.
- Implemented a new inventory management system that reduced stock discrepancies by 25%.
- Established key performance indicators to measure and improve operational efficiency.
- Trained and mentored staff on compliance and best practices in air freight logistics.
- Collaborated with IT to enhance tracking systems, increasing customer transparency.
- Led crisis management initiatives during peak seasons, ensuring uninterrupted operations.

AIR FREIGHT SPECIALIST

Skyway Freight Services

2014 - 2016

- Managed air cargo shipments, ensuring compliance with international shipping regulations.
- Developed operational strategies that improved shipment turnaround times by 15%.
- Facilitated training workshops for team members on regulatory compliance.
- Utilized data analytics to forecast shipping demands and adjust resources accordingly.
- Maintained accurate records of shipments, enhancing reporting capabilities.
- Collaborated with sales teams to align logistics strategies with customer needs.