



MICHAEL ANDERSON

Air Cargo Operations Manager

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SUMMARY

Distinguished Air Cargo Manager with over a decade of specialized experience in international freight logistics and supply chain optimization. Demonstrated expertise in managing complex air cargo operations, ensuring compliance with global regulations while maximizing operational efficiency. Proven track record of developing strategic partnerships with airlines and freight forwarders to enhance service offerings and reduce costs.

WORK EXPERIENCE

Air Cargo Operations Manager Global Freight Solutions

Jan 2023 - Present

- Oversaw daily air cargo operations, managing a team of 25 logistics professionals.
- Implemented new tracking software that improved shipment visibility by 40%.
- Negotiated contracts with airline partners, achieving cost reductions of 15%.
- Developed training programs for staff to enhance compliance with international regulations.
- Led initiatives that reduced operational delays, improving on-time delivery rates to 98%.
- Analyzed operational data to identify inefficiencies, resulting in streamlined processes.

Logistics Coordinator Air Cargo Innovations

Jan 2020 - Dec 2022

- Coordinated air freight shipments, ensuring timely and accurate deliveries.
 - Maintained relationships with key stakeholders, enhancing customer satisfaction.
 - Utilized logistics management systems to track and report shipment statuses.
 - Assisted in developing cost-effective shipping solutions for clients.
 - Conducted market research to identify new business opportunities.
 - Supported compliance audits, ensuring adherence to safety and regulatory standards.
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EDUCATION

Bachelor of Science in Logistics Management, University of Logistics, 2009

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** logistics management, supply chain optimization, regulatory compliance, data analytics, team leadership, contract negotiation
- **Awards/Activities:** Reduced shipping costs by 20% through strategic vendor negotiations.
- **Awards/Activities:** Earned 'Employee of the Year' award for outstanding operational improvements.
- **Awards/Activities:** Successfully launched a new air freight service that increased company revenue by 30%.
- **Languages:** English, Spanish, French