



Michael

ANDERSON

AI QUALITY ENGINEER

Innovative AI Quality Engineer with 4 years of experience in the e-commerce sector. Specializes in ensuring the quality of AI-driven recommendation systems and customer experience solutions. Adept at using data analytics to assess the performance of AI models and identify areas for improvement. Strong communicator with a passion for leveraging technology to enhance user engagement and satisfaction.

CONTACT

- (555) 234-5678
- michael.anderson@email.com
- www.michaelanderson.com
- San Francisco, CA

SKILLS

- E-commerce
- AI Testing
- A/B Testing
- Data Analytics
- Test Automation
- User Experience

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER SCIENCE, COLLEGE OF TECHNOLOGY

ACHIEVEMENTS

- Improved AI recommendation engine performance metrics by 25% through rigorous testing.
- Recognized as Employee of the Month for outstanding contributions to project quality.
- Developed a testing framework that reduced testing time by 30%.

WORK EXPERIENCE

AI QUALITY ENGINEER

E-Commerce Innovations LLC

2020 - 2025

- Developed testing protocols for AI recommendation engines, improving accuracy by 20%.
- Automated test case execution for customer-facing applications to enhance testing speed.
- Collaborated with UX designers to ensure AI features met user accessibility standards.
- Utilized analytics tools to monitor AI model performance and user engagement metrics.
- Conducted A/B testing to validate the effectiveness of AI-driven features.
- Maintained test documentation and reports for stakeholder reviews.

JUNIOR QA ENGINEER

Retail Tech Solutions

2015 - 2020

- Assisted in the testing of AI chatbots for customer service applications.
- Executed manual testing for new e-commerce features to ensure quality before launch.
- Participated in requirement analysis to create detailed test cases.
- Documented software defects and communicated with development teams for resolution.
- Contributed to the development of a knowledge base for AI testing strategies.
- Supported the QA team in daily scrum meetings and project updates.