



Michael ANDERSON

AI GOVERNANCE MANAGER

Detail-oriented AI Governance Specialist with 7 years of experience in the retail sector, focusing on the implementation of ethical AI solutions that enhance customer experience while ensuring compliance with data privacy laws. I excel at developing governance frameworks that balance innovation with regulatory requirements. My experience includes working closely with technology teams to ensure AI systems are designed to be transparent and accountable.

CONTACT

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SKILLS

- AI governance
- retail regulations
- data privacy
- training
- stakeholder engagement
- compliance

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR'S DEGREE IN BUSINESS ADMINISTRATION

ACHIEVEMENTS

- Implemented a governance framework that improved customer trust ratings by 30%.
- Recognized for developing an ethical AI training program adopted company-wide.
- Led a project that reduced data compliance issues by 25% within one year.

WORK EXPERIENCE

AI GOVERNANCE MANAGER

Retail Innovations Inc.

2020 - 2025

- Developed and implemented AI governance policies to ensure compliance with data privacy regulations.
- Conducted training sessions for employees on ethical AI usage and data handling.
- Collaborated with IT teams to design AI systems that prioritize customer privacy.
- Monitored AI applications for compliance and ethical considerations.
- Evaluated customer feedback to improve AI-driven solutions.
- Engaged with stakeholders to promote transparency in AI practices.

DATA COMPLIANCE ANALYST

ShopSmart Technologies

2015 - 2020

- Assisted in developing compliance strategies for AI tools in retail operations.
- Conducted audits to ensure adherence to industry standards and regulations.
- Collaborated with cross-functional teams to gather requirements for governance frameworks.
- Provided training on data privacy and ethical considerations in AI.
- Monitored changes in regulations affecting AI usage in retail.
- Prepared reports on compliance status for management review.