



MICHAEL ANDERSON

ADVENTURE OPERATIONS MANAGER

PROFILE

Accomplished Adventure Risk Manager with a robust track record in developing and executing strategic risk management plans for adventure tourism organizations. Combines strong analytical skills with a passion for outdoor activities, ensuring safety and compliance in dynamic environments. Expertise in training personnel and improving safety protocols has led to significant reductions in liability and enhanced customer satisfaction.

EXPERIENCE

ADVENTURE OPERATIONS MANAGER

Summit Expeditions

2016 - Present

- Managed daily operations for adventure tourism activities, ensuring compliance with safety regulations.
- Developed risk management training programs for staff, improving safety awareness.
- Conducted regular safety drills and assessments to evaluate emergency preparedness.
- Collaborated with local authorities to ensure adherence to industry standards.
- Implemented customer feedback mechanisms to identify potential safety concerns.
- Optimized resource allocation to enhance operational efficiency and reduce risks.

SAFETY COORDINATOR

Mountain Adventures

2014 - 2016

- Developed and enforced safety policies for various outdoor activities.
- Conducted risk assessments and safety audits to ensure compliance.
- Trained staff on emergency procedures and risk management techniques.
- Monitored incident reports to track safety performance metrics.
- Collaborated with marketing to promote safety-focused adventures.
- Implemented a comprehensive incident reporting system to enhance safety tracking.

CONTACT

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SKILLS

- Risk management
- Emergency preparedness
- Staff training
- Safety audits
- Compliance
- Customer service

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF ARTS IN OUTDOOR RECREATION MANAGEMENT, UNIVERSITY OF UTAH

ACHIEVEMENTS

- Achieved a 50% reduction in injury claims through enhanced safety protocols.
- Received the Safety Excellence Award for outstanding commitment to risk management.
- Led a team that developed an award-winning safety training program recognized by industry peers.